



# Shaffer Equipment Service

## Professional Service. Professional Results.

Shaffer's trained and experienced parts and service team is here to ensure that your equipment operates efficiently, effectively and for as long as possible. Whether you need start-up assistance, employee training or want to develop a preventive maintenance or replacement part program, our team of engineers and professional technicians can help you achieve your goals.

### • Servicing all Brands of Mixers

With over 110 combined years of experience installing and servicing mixers and dough handling equipment, the Shaffer team can handle virtually all of your service needs, even across mixer manufacturers. Bakeries utilizing multiple brands of equipment can rely on Shaffer for everything from new bowl replacements to electrical upgrades and more!

### • Installation & Start-Up Assistance

Start the life of your mixer off on the right foot by arranging a Shaffer technician to assist with equipment installation and start-up. During the visit, on-site training can be scheduled for your personnel.

### • In-Bakery Support

You can count on our team of professionals in the event that equipment is down or simply needs a tune-up. Whether pre-scheduled or an emergency, the Shaffer service team will help you get your bakery up and running as quickly as possible.

### • Employee Training

The Shaffer service team offers training programs tailored to your staff including mixer operators, sanitation specialists and maintenance personnel. We also offer custom programs for anyone in your organization who needs a better working knowledge of our equipment and its safe operation, sanitation and maintenance.

### • Preventative Maintenance Agreements

Preventive maintenance is a great way to ensure the long and efficient working life of your equipment. Our qualified staff will provide scheduled inspection, detection and, if needed, corrective service to prevent urgent maintenance issues.

### • Equipment Upgrades

If your mixer has components that are showing age or require upgrades to mechanical, electrical or computer systems, our technicians can evaluate your equipment onsite and offer suggestions to improve operational efficiencies.

### • Replacement Parts Program

Speak with our parts department about our replacement parts program to ensure that you are never out of the high-wear items needed to run your equipment smoothly, with minimal downtime.

## Replacement Bowls

Shaffer is the leading expert in replacement bowl design and installation. Our engineering, manufacturing and service staff all have hands-on experience designing, building and installing bowls for:

- Shaffer
- BEW
- BP
- Peerless
- AMF
- APV



0217



## Shaffer Mixers & Processing Equipment

417 E. Water Street  
Urbana, OH 43078 USA  
Tel: 937.652.2151  
1.800.652.2151

service@shaffermixers.com  
www.shaffermixers.com